

# Cleaning and Maintenance Guide for Laminate Floors

## Cleaning

- Wipe up any spills immediately with an absorbent cloth or towel.
- Regularly remove dust with a broom or vacuum cleaner.
- Maintain a relative indoor air humidity of between 40 and 60% all year round, in order to limit natural expansion and contraction of the wood.
- Periodically use specially formulated cleaner/restorer to maintain the lustre and allergy free surface of your floor. Ensure that the cloth or mop is only SLIGHTLY DAMP. Excessive water may damage the floor.
- DO NOT wash the floor with a soaking mop or cloth, rather use a dry mop and spray a recommended laminate floor cleaner onto the mop or wipe the floor with a well wrung, damp or moist cloth. Special laminate flooring mops are available from most reputable flooring suppliers.
- DO NOT sand, varnish, polish or wax the floor, as these treatments will adversely affect the floor.
- DO NOT use any abrasive cleaners.
- DO NOT clean grooves with a pointed metal object.
- DO NOT place pot plant drip trays directly onto the floor surface, always have these lifted by at least 50mm off the floor to allow airflow under the pot plant.

## Maintenance

- Long term wear and tear is caused by dirt trodden onto the floor from the outside. Walked in dirt such as gravel and sand acts like sandpaper and can cause unpleasant scratches. To prevent this we suggest that you should place large doormats at all entrances.
- It is also recommended that felt pads are fitted under the feet of tables, chairs and cupboards. This makes them easier to move around and prevent scratching.
- Also equip castors or rollers, with soft treads on office chairs, filing trolleys and mobile containers and replace any existing old, hard or sharp edged castors. These castors are recognisable by their two-tone construction.
- Place drip trays under all plants.
- Direct sunlight may cause fading of your laminate floor, ensure that all doors and windows have UV filters, blinds or net curtains.

## Stubborn Stains

- **Stain:** Fruit, berries, milk, beer, wine, tea, lemonade, Urine, blood, Chocolate, grease, cooking oil. Rubber smears, shoe heel scuffs, dirt from the street, coloured pencil, oil crayon.
- **Remove with:** Wipe off immediately with an absorbent cloth. If dried, use a suitable laminate cleaner and dry wipe afterwards.
- **Stain:** Nail polish, shoe cream, varnish, lubricating oil, tar, felt tip pens, ink, mascara, lipstick, carbon paper.
- **Remove with:** Wipe off with cloth soaked in solvent e.g. acetone or concentrated vinegar, Laminate stain remover – Use sparingly in each case and only in the area of the stain. Dry wipe afterwards. Test a small area first to avoid damage, i.e. discoloration of the lacquered surface. Ammonia-based cleaners and detergents shall not be used. As these can damage or discolour the sealant surface.